



# NIGERIAN CIVIL AVIATION AUTHORITY

P.M.B. 21029, 21038, IKEJA-LAGOS.

## ALL OPERATORS LETTER (DG 012/21)

**Ref:** NCAA/DG/AIR/11/16/312  
**Date:** 4<sup>th</sup> June 2021  
**To:** All In-flight Catering Service Providers, and Airlines operating domestic flights  
**From:** Nigerian Civil Aviation Authority  
**Attn:** Accountable Manager  
**Subject:** **PUBLIC HEALTH GUIDELINES FOR COMPANIES PROVIDING IN-FLIGHT CATERING SERVICES TO AIRLINES OPERATING DOMESTIC FLIGHTS**

### **Preamble**

Catering Service providers have been identified by the Authority as one of the key service providers to airlines that are required to put in place COVID-19 risk management measures to assure the travelling public that catering products (meals, snacks etc) served on board flights are not a potential source of COVID-19 infection.

With the resumption of domestic flight operations in the country in-flight catering companies were required by the Authority to carry out regular risk assessments of their operations and put in place remedial actions to address any identified hazard to prevent the possible spread of COVID-19 virus to their customers through their products.

Considering the above:

1. Catering in form of packed meals (food and snacks) can be served on domestic flights by in-flight catering companies who have carried out the appropriate risk assessment and have the approval of the Nigerian Civil Aviation Authority.
2. Domestic airlines shall serve pre-packed catering products (Meals, snacks etc) in sealed containers to their passengers during **disembarkation**.
3. No catering products shall be served or consumed in-flight by airlines or passengers respectively on any domestic flight.

This AOL supersedes previous AOLs issued on inflight catering services on domestic flights with respect to COVID-19 restrictions/limitations.

### **Action Required**

All In-flight Catering Service Providers are hereby required to comply with provisions of NCAA Advisory Circular  
**NCAA-AC-AMS-005.**

Non-compliance with this AOL shall attract appropriate sanctions.

**Capt. Musa S. Nuhu**  
**Director General/CEO**